**Relocating to University Capitol Centre, Summer 2019**
Billing Office – Student Staff

The students of the Billing Office:

- Answer over 30,000 phone calls per year
- Respond to over 11,000 e-mails per year
- Skilled in photoshop
- Make us laugh & keep things interesting

How Can We Help You?

[Images of students]
University Billing Office – Electronic Billing & How-To Guides

- Student U-Bills available on MyUI
- U-bills published on the 1st of each month
- **How-To Guides** available on the Billing website: [http://ubill.fo.uiowa.edu](http://ubill.fo.uiowa.edu)
  - How to read the U-Bill
  - How to invite a Guest Account User
  - How to add a Bank Account
  - How to make an Online Payment
First U-bill of each semester:
- Fall – August 1st
- Spring – January 1st

Email notifications sent 1st of each month:
- To student’s University of Iowa email
  - Does not contain a copy of the U-bill

Guest Account: used to view U-bill
- Access authorized by student
- Like University of Iowa Billing on Facebook

Payment due date: 22nd of each month
The Student Billing Agreement

- Outlines the terms of student financial responsibility
- Outlines policies for billing, charge disputes, payments, and collection
- Includes an agreement to receive electronic delivery of billing documents
- Includes an authorization to apply financial aid to outstanding charges on the U-Bill

- Electronically signed each semester, prior to registration
- Agreement can be viewed on Billing Office website
## University Billing Office –
Tuition & Fees and Housing & Meal Plan Estimates

<table>
<thead>
<tr>
<th>Contract Charges per Semester</th>
<th>Resident</th>
<th>Non-Resident</th>
</tr>
</thead>
<tbody>
<tr>
<td>Full-Time - Tuition &amp; Fees*</td>
<td>$4,746.00</td>
<td>$15,729.00</td>
</tr>
<tr>
<td>Housing &amp; Meal Plan**</td>
<td>$5,700.00</td>
<td>$5,700.00</td>
</tr>
<tr>
<td>Total Cost per Semester</td>
<td>$10,446.00</td>
<td>$21,429.00</td>
</tr>
</tbody>
</table>

* Tuition Estimates for Fall 2019 and Spring 2020 based on Office of Student Financial Aid’s Cost of Attendance
** On-Campus Housing & Meal Plan Estimates based on Office of Student Financial Aid’s Cost of Attendance

- **Tuition & Fee:** rates based on student’s enrollment
  - Tuition and Fees table viewable on the Registrar’s website
  - Tuition Insurance is available
- **Housing & Meal Plan:** costs vary based on residence hall & meal plan selections
University Billing Office – Installment Payment Plan

- **Deferred Payment Plan**
  - Eligible Charges:
    1. Tuition
    2. Housing Contract
    3. Meal Plan
  - Three Installment Months:

<table>
<thead>
<tr>
<th>Semester</th>
<th>Installment 1</th>
<th>Installment 2</th>
<th>Installment 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fall</td>
<td>August</td>
<td>September</td>
<td>October</td>
</tr>
<tr>
<td>Spring</td>
<td>January</td>
<td>February</td>
<td>March</td>
</tr>
</tbody>
</table>

- No formal enrollment process
  - Required to pay at least minimum payment due each month
- $20 *per-semester* Deferred Payment Fee
All other charges are due in the month billed
- Charges made with ID cards:
  - University Book Store
  - Food Service & Vending on Campus
  - Convenience Stores on Campus
  - Recreational Services
  - Athletic and Performing Arts Tickets
- Course fees
- Library Fines
University Billing Office – Miscellaneous Charges

- Parking Tickets
  - Billed to registered owner of vehicle
  - If student registers vehicle with U of I Parking:
    - Tickets go to student’s U-bill
    - Reduced rate tickets to students

- Student Health Insurance Plan (SHIP)
  - All students required to have health insurance
  - Monthly insurance charge to U-bill if not covered by an insurance plan
U-Bill Summary

- Last Statement Date: 08/01/2017
- Payment Due Date: 08/22/2017
- Last Statement Balance: $80.00
- New Payments and Credits: -$8,914.00
- New Charges: $8,834.00
- Current Balance: $0.00
- Minimum Payment Due: $0.00

Alerts & Messages:
Your account is up to date. You have no restrictions to your charging or registration privileges.

Quick Links:
- How to Read Your U-Bill
- How to Add a New Bank Account
- How to Make a Payment
- Summary of Billing Rights

U-Bill Detail (Account # 123456)
**U-BILL DETAIL (ACCOUNT # 123456)**

**STATEMENT DATE:** 2017-08-01  12:43:36.651789

**Notification Method:** Email notification of this bill was sent to herky-hawkeye@uiowa.edu at 2017-08-01 12:43:36.651789

**Message/Notices for this Bill**

**STATEMENT OF ACCOUNT**

- Fall and Spring Contract charges (tuition & fees, room & board) can be paid in three installments, all other charges are due in full in the month they are billed.
- The Late Payment Fee is $25 per occurrence.
- Paying less than the STATEMENT BALANCE DUE will automatically enroll you in the deferred payment plan and result in a $20 deferred payment fee for the semester.
- **YOUR REGISTRATION WILL BE RESTRICTED IF THE MINIMUM PAYMENT IS NOT RECEIVED BEFORE 08-22-2017.**

**Your tuition assessment on 08/01/2017:** Liberal Arts & Sciences, Resident rate, 15 Semester Hours = **$4,039.50**

**Your Available Financial Aid on 08/01/2017:**

**DETAILED TRANSACTIONS**

<table>
<thead>
<tr>
<th>Date Billed</th>
<th>Description</th>
<th>Charges</th>
<th>Payments/Credits</th>
<th>Balance</th>
</tr>
</thead>
<tbody>
<tr>
<td>07/01/2017</td>
<td>Balance Forward</td>
<td></td>
<td></td>
<td>$80.00</td>
</tr>
<tr>
<td>07/17/2017</td>
<td>Tuition &amp; Fees Assessment Fall 2017</td>
<td>$4,039.50</td>
<td></td>
<td>$4,119.50</td>
</tr>
<tr>
<td>07/18/2017</td>
<td>Estimate – Federal Direct Parent Plus Loan Fall 2017</td>
<td></td>
<td>-$4,039.50</td>
<td>$80.00</td>
</tr>
<tr>
<td>07/22/2017</td>
<td>Payment from ACH</td>
<td></td>
<td>-$80.00</td>
<td>$0.00</td>
</tr>
<tr>
<td>07/30/2017</td>
<td>Residence Hall Board Contract Fall 2017</td>
<td>$1,525.00</td>
<td></td>
<td>$1,525.00</td>
</tr>
<tr>
<td>07/30/2017</td>
<td>Residence Hall Room Contract Fall 2017</td>
<td>$3,269.50</td>
<td></td>
<td>$4,794.50</td>
</tr>
<tr>
<td>07/31/2017</td>
<td>Estimate – Federal Direct Parent Plus Loan Fall 2017</td>
<td></td>
<td>-$3,454.50</td>
<td>$1,340.00</td>
</tr>
<tr>
<td>07/31/2017</td>
<td>Estimate – Unsubsidized Stafford Loan Fall 2017</td>
<td></td>
<td>$1,340.00</td>
<td>$0.00</td>
</tr>
</tbody>
</table>

**SUMMARY OF TRANSACTIONS**

<table>
<thead>
<tr>
<th>Last Statement Balance</th>
<th>- Payments and Credits</th>
<th>+ Current Charges</th>
<th>= Current Statement Balance</th>
</tr>
</thead>
<tbody>
<tr>
<td>$80.00</td>
<td>-$8,914.00</td>
<td>$8,834.00</td>
<td>$0.00</td>
</tr>
</tbody>
</table>

**Billing Account #**

<table>
<thead>
<tr>
<th>Billing Account #</th>
<th>Name – University ID #</th>
<th>Statement Date</th>
<th>Minimum Payment</th>
</tr>
</thead>
<tbody>
<tr>
<td>123456</td>
<td>Hawkeye, Herky - 01234567</td>
<td>8/1/2017</td>
<td>$0.00</td>
</tr>
</tbody>
</table>
University Billing Office – U-Bill Payment Options

- Online through MyUI
- In Person (17 Calvin Hall**):
  **Relocating to University Capitol Centre, Summer 2019**
  - Personal check
  - Cashier’s check
  - Money order
- Mail to Payment Processing Center: (include payment stub in envelope)
- 529 Plans
  - Speak with your 529 Plan Administrator
- Credit Cards not accepted for U-Bill payments
University Billing Office – Late or Returned U-Bill Payments

- Minimum Payment is $100+ & not paid by due date:
  - Restrictions:
    - ✓ Charging ability
    - ✓ Registering for future sessions
  - $25 Late Payment Fee

- $30 fee for all returned checks & online payments
University Billing Office – Disbursement of Financial Aid

- **MyUI Links:**
  - *Award Notification ➔ Award Letter*
  - *Aid Disbursement ➔ Summary of financial aid disbursement*

- Estimated financial aid will appear on first U-Bill of the semester

- Mail Private Donor Scholarship checks to:
  - University of Iowa Billing
  - Room 17 Calvin Hall
  - Iowa City, IA 52242
  - Include *Scholarship Check Submission Form*
### FALL 2019 DISBURSEMENTS

#### FINANCIAL AID

<table>
<thead>
<tr>
<th>Loan Type</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Federal Direct Plus Loan</td>
<td>$ 1,915.00</td>
</tr>
<tr>
<td>Subsidized Stafford Loan</td>
<td>$ 2,418.00</td>
</tr>
<tr>
<td>Unsubsidized Stafford Loan</td>
<td>$ 1,292.00</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$ 5,625.00</strong></td>
</tr>
</tbody>
</table>

#### FINANCIAL AID APPLIED TO BILL

<table>
<thead>
<tr>
<th>Loan Type</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Federal Direct Plus Loan</td>
<td>$ 1,915.00</td>
</tr>
<tr>
<td>Unsubsidized Stafford Loan</td>
<td>$ 1,292.00</td>
</tr>
<tr>
<td>Subsidized Stafford Loan</td>
<td>$ 932.50</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$ 4,139.50</strong></td>
</tr>
</tbody>
</table>

#### FINANCIAL AID REFUNDED

<table>
<thead>
<tr>
<th>Date</th>
<th>Loan Type</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>08/22/2017</td>
<td>Subsidized Stafford Loan</td>
<td>$ 1,485.00</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td></td>
<td><strong>$ 1,485.00</strong></td>
</tr>
</tbody>
</table>

**NO OUTSTANDING FINANCIAL AID ISSUES**
University Billing Office –
Disbursement of Financial Aid Refunds

- **Student Aid Refunds:**
  - Begin the first week of classes
  - Quickest refund → direct deposit set up on MyUI

- **Parent PLUS Loans:**
  - Excess funds sent to the borrower (or student, if specified)
    - Borrower direct deposit
      - MyUI through Guest Account
    OR
    - Parent PLUS Loan Direct Deposit Authorization form
University Billing Office – 1098-T Tax Form

- Form to take advantage of educational-related tax deductions
- Report to the IRS
  - Tuition & Qualifying Fees paid in the calendar year
  - Gift Aid (scholarships & grants)
- Hope 1098-T available on MyUI
  - No later than January 31st
How can we help you?

A lot of information is provided for you during Orientation & we understand it can be overwhelming.

Contact us early with your questions to avoid delays!
Check-List before August 1st

✓ Discuss U-Bill with your student
✓ Who will be responsible for submitting payment?
✓ Set up guest account(s) to view and pay the U-Bill
✓ Set up bank information on MyUI for all refunds
✓ Including Parent PLUS Direct Deposit, if necessary
✓ Set a reminder on your calendar to review the U-Bill after the 1st of each month
✓ Like University of Iowa Billing on Facebook
There is still time to apply!
- fafsa.gov
- financialaid.uiowa.edu

Check MyUI, **under Financial Aid:**
- Financial Aid To Do List

Students should **check email** for updates and deadlines.
Office of Student Financial Aid
2019-2020 Financial Aid

- Scholarships
- Grants
- Work-Study
- Loans
Office of Student Financial Aid
2019-2020 Financial Aid

- Scholarships and Grants
  - Free money
- View renewal requirements on MyUI
  - Scholarship Renewal Requirements
- File FAFSA by December 1 each year
Office of Student Financial Aid
2019-2020 Financial Aid

- Work-Study
  - Use Handshake to find a job
    - Fall Job Fair – 1st Wednesday of classes
  - Paid to student every two weeks for the hours worked
  - Does not go towards the U-Bill
Office of Student Financial Aid

2019-2020 Financial Aid

- Student Loan Options
  - Subsidized and Unsubsidized
    - Master Promissory Note
    - Entrance Counseling
    - Loan Acceptance

- Payments due 6 months after graduation/dropping below ½ time

- Subsidized – interest free in school – 4.529% during repayment
- Unsubsidized – interest right away – 4.529%
Office of Student Financial Aid
2019-2020 Financial Aid

- Parent Loan Option
  - Parent PLUS
    - Master Promissory Note
    - PLUS Request – each semester
      - Includes credit check
  - Option to defer payments while in school
  - 7.079% interest rate
  - 4% origination fee
Office of Student Financial Aid
2020-2021 Financial Aid

- 2020-2021 FAFSA opens October 1, 2019.
- 2018 income information
- Use IRS Data Retrieval Tool on the FAFSA
Financial Literacy Services

Empowering students to make informed decisions to promote lifelong financial success.

UI Financial Literacy Services staff meet with students ONE-ON-ONE to:

- Provide personalized, in-depth LOAN COUNSELING
- Discuss LOAN REPAYMENT OPTIONS and assist in estimating future earnings
- Provide BUDGETING ASSISTANCE so borrowing can be minimized
- Assist in completing the FAFSA
- Address financial concerns for NEW OR TRANSITIONING STUDENTS

CONTACT US: financial-literacy@uiowa.edu

Individuals with disabilities are encouraged to attend all University of Iowa sponsored events. If you are a person with a disability who requires a reasonable accommodation in order to participate in this program, please contact the Office of Student Financial Aid Administration at 319-335-1630.
Money Matters Live Webinar

SAVE THE DATE!
Tuesday, July 16th

MONEY MATTERS LIVE WEBINAR

- Recap of Financial Aid & Billing procedures
- Opportunity for students & parent(s) to watch together
- Live Q&A following the presentation
Contact Information

University Billing Office
17 Calvin Hall **
Iowa City, IA 52242
(319) 335-0071

ubill@uiowa.edu
http://ubill.fo.uiowa.edu

Office of Student Financial Aid
208 Calvin Hall
Iowa City, IA 52242
(319) 335-1450

financial-aid@uiowa.edu
http://financialaid.uiowa.edu

**Office is relocating to the University Capitol Centre, Summer 2019